

Eloise Loves Cake



www.eloiselovescake.com - 562-912-5232

Cake Care Page

Congratulations on ordering your cake... now what's next... besides eat it! Above all else, please use your common sense. We can give you instructions but if you don't use that we really can't help you. Regardless, the moment you take possession of the cake, it is your responsibility, and anything that happens to it now is for you to work out. You can call us and we will sympathize and try to give advice, but ultimately it is your cake. The below are only suggestions.

Pick Up:

If you are choosing pick up, we ask that you come within the 15 min assigned window. If you are going to be late, please text us at 562-912-5232.

Prepping your vehicle for the cake:

- If I can put it on the floor of the car or since I have a hatch back, the flat area in the back is very nice and stable. Otherwise, you will want to create a flat sturdy area (not slick) for the cake to rest on. I usually use towels or sheets to also assist with any bumps.

- We will help you put it in the car but we are not responsible for any bumps or bruises that may be caused.
- Drive slowly, try not to brake fast, and DO NOT LOOK AT THE CAKE while driving. You will get in an accident. If the cake falls while driving, take a deep breath, pull over and try to secure it. Call us for advice. We will give you advice only. We will not be making you another cake.

Delivery/ Receiving:

If you are choosing delivery, you are responsible for the cake as soon as it arrives on your doorstep. We will text you prior to leaving our location with an estimated time of arrival. We ask that you be at your location within five minutes of the designated ETA. It is better that we are late than you.

Please have an area ready to place the cake. If you are not planning to display the cake within the next 4 hours, it should be refrigerated or at least placed in a cool area. If you are displaying the next day, the cake will need to be refrigerated.

Please do not have your 4 year old nephew there to accept the cake. We request that a responsible person be there to accept the cake. The nephew may be there to "ohhh" and "ahhh" but please don't designate them to accept the cake.

Please secure all animals before accepting the cakes. We adore animals and truthfully, if there is a cat, your delivery person may shove your cake at you just to pet your cat. But to make sure that there are no mishaps, it's better to make sure that they are not underfoot.

Storing for the Event:

The best time to pick up/deliver your cake is right before the event. With that being said, we have weird hours and we will try our best to support your needs, however cakes can be displayed up to 4 hours prior to the event and do fine during as long as there is NO HEAT. Cakes love cold weather and the colder the better. In fact, if you bump into the cake when it is soft, wait until it is cool, the cake will harden slightly, and you can fix it.

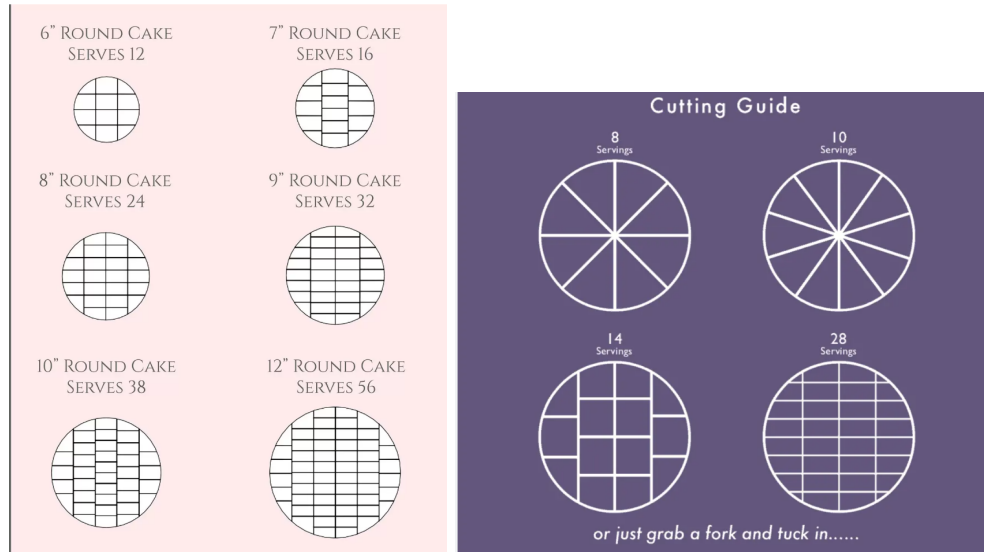
Displaying During:

Cakes do not like direct sunlight but we do have parties outside. If you need to take your cake outside, find a cool shady spot for it and display it at the last minute if at all possible. There is nothing wrong with doing a "ta da" with the cake, plus it will less likely be poked by germy fingers. If you would like to display it, in the shade in mild weather... MAYBE 30 minutes, but that is all up to you and if it warps, that is on you.

If you are inside and it is air conditioned, display away. The cake is good out of the fridge for at least 30 minutes. I've done more but 30 minutes is a good start according to Google.

Cutting:

Cutting a square or rectangular cake is a no brainer for most of us, but the round cake is a little more difficult. I have Googled "how to cut a cake" for you and here are some images that came up. I personally like, "get a fork and tuck in..." or my own version: get a big knife and slice away.



Cake Cutting Guide: Event-Style Servings

for 4" tall round cakes

by
amycakesbakes.com



Displaying after:

Once the cake is cut, buttercream cakes can evidently be left out for 2-3 days. Please don't do this. Feel free to leave the cake out for people to munch on if you like. The cake has been cut, and if it falls, sags, or whatever, it's all over anyway, so just enjoy its yumminess.

Leftovers (if there is such a thing):

All leftovers that cannot be stuffed in your mouth should be wrapped with clear wrap and stored in the fridge. I have also been known to use foil or tupperware, but Google advises "clear wrap" to keep it fresher. Cake can be frozen for up to 3 months. Again, this is at your

discretion and if you get any food poisoning, it is on you. That being said, yes, I have frozen cakes before and nibbled on them and I am still alive. Cakes will stay in the fridge to be nibbled on for up to 3-4 days. If there is fruit filling such as lemon, pineapple, or strawberry... 1-2 days.

Common questions:

- I was traveling with the cake and slammed on my brakes and now the cake is all in pieces all over the car
 - Find an appropriate spot to stop, get a hold of yourself, take deep breaths, text or call us for sympathy, look but don't touch the cake, and get a hold of yourself.
 - Once you have regained composure, gently resecure the cake and see how it looks. See last question below. Do any of those ideas work? If so, no need to keep reading. If not, keep reading.
 - Secure the pieces of the cake you can save and eat the cake that you can't, you're going to need the energy and brain power to get through this.
 - Ask yourself: Can I get away with this and is this enough cake for my event? If yes, then stop reading, lick your fingers and keep driving.
 - No... get back in the car, go to where you are going to drop off the cake. Drop off what you are going to salvage if any. Get a towel and cover up the mess. If there is going to be a stain, pour some oxi-clean maybe on it and warn your significant other that there is going to be a job later for them (or give yourself permission to do it later). Go to the nearby grocery store or Costco and pick up a new cake and have them write on it. Get yourself a coffee, smoothie, hard drink (don't drink that and drive) and enjoy. Take the new cake home and laugh about the great adventure you just had and eat some more of the cake that is all over your car.

- Remember, this is only a moment among so many other moments and do you want people to remember a happy time or you being all scowly and grumpy? Nobody likes a grumpy pants.
- The cake doesn't fit in my fridge and the party isn't until tonight
 - Try rearranging things in the fridge. There may be items that may not need to be in the fridge or that can stand to be out of the fridge for a long period of time like the ketchup or eggs and seriously, maybe the bottled waters can be luke warm.
 - Did you know that some fridge shelves come out?
 - Try blasting your AC
 - Ask your friend who is always asking you for favors to use their fridge. They owe you.
 - Hold your breath and hope for the best.
- My cat/dog/bird/husband stuck their (add in body part) into the cake and now there is a hole/imperfection. What should I do?
 - Go to the market and try and use their icing to fix the cake or a decoration to cover the spot
 - Print something and put it over the spot like a bandaid
 - Yell out "look over there" and turn the cake so that the mishap is not showing
 - Laugh out loud to anyone that passes by and say "look what my crazy husband/cat/dog did!"
 - Pretend there is nothing wrong and when someone says something, act like they are hallucinating

Last Mention:

Let's summarize some IMPORTANT POINTS:

- We take food safety very seriously but accidents happen including **food poisoning**. Please **do not sue us** if you get food poisoning or develop an allergy. We have no money to pay you.
- Once you take hold of the cake, it is your responsibility and you are releasing us from liability of the cake/treats. And if anything that happens to your cake (although nothing usually does - trying not to jinx things here), it is now your responsibility. You can call/text us and we will sympathize with you and advise you, but we will not make you a new cake.

Above All Else, Enjoy The Moment!
We Thank You So Much for
Allowing Us to Be Part of This with You!