

Eloise Loves Cake



www.eloiselovescake.com - 562-912-5232

Treats Care Page

(Cake Pops, Cupcakes, Krispy Treats, & Pretzels)

Congratulations on ordering your treats...now what's next... besides eat them! Above all else, please use your common sense. We can give you instructions but if you don't use that we really can't help you. Regardless, the moment you take possession of the treats, it is your responsibility, and anything that happens to it now is for you to work out. You can call us and we will sympathize and try to give advice, but ultimately they are your treats. The below are only suggestions.

For the purpose of this care sheets, treats include: cupcakes, cake pops, pretzels, and Krispy Treats. When referenced as "treats" that means all of them, however if it is a specific instruction to a specific treat, that treat will be specifically identified. For example, don't put cake pops in the sun vs. don't sit on the treats.

Pick Up:

If you are choosing pick up, we ask that you come within the 15 min assigned window. If you are going to be late, please text us at 562-912-5232.

In general, transportation of your treats is pretty simple. Your treats (with exception of cupcakes) will come pre-plastic bag wrapped, and then all treats including cupcakes are placed in a secure box. We still recommend placing them on the floor of your car, in the trunk, or on a flat surface. If I am

putting them on my car seat, I will often get a towel to left out the seat. Do not leave them in the car. Treats do not like the heat and will melt. If your treats disengage from their resting area in the car while you are driving, smoothly pull over where convenient and safe and rearrange to stabilize. Do not look at your treats, touch your treats, or try and sample your treats while driving. You could get into an accident. We are not responsible if you get into an accident and we are not responsible if your treats are damaged during travel if you choose pick up.

Delivery/Receiving:

If you are choosing delivery, you are responsible for the treats as soon as they arrive on your doorstep. We will text you prior to leaving our location with an estimated time of arrival. We ask that you be at your location within five minutes of the designated ETA. It is better that we are late than you.

Please have an area ready to place the treats. Pretzels and Krispy Treats do not need to be refrigerated. Cake Pops should be refrigerated and can be displayed 30 minutes prior to eating if they are held up by a stick. If the pop is the base with the stick stuck in them, they can be displayed an hour before eating as the stick won't go through. Cupcakes can be displayed an hour before eating and should be refrigerated prior to that.

Please do not have your 4 year old nephew there to accept the treats. We request that a responsible person be there to accept the treats. The boxes can be flimsy. The nephew may be there to "ohhh" and "ahhh" but please don't designate them to accept the treats.

Please secure all animals before accepting the treats. We adore animals and truthfully, if there is a cat, your delivery person may shove your treats at you just to pet your cat. But to make sure that there are no mishaps, it's better to make sure that they are not underfoot.

Storing for the Event:

Pretzels and Krispy Treats do not need to be refrigerated. Cake Pops should be refrigerated and can be displayed 30 minutes prior to eating if they are held up by a stick. If the pop is the base with the stick stuck in them, they can be displayed an hour before eating as the stick won't go through. Cupcakes can be displayed an hour before eating and should be refrigerated prior to that.

Displaying During:

Cake Pops that are stick standing (see picture below), are the most fragile of the treats because of the risk of the stick going through the top. Cake Pops of this type should be displayed for no more than 30 minutes in a cool area and should not be displayed in a warm area standing up. They look very nice displayed laying on their sides.



If the cake pop is the base with the stick coming out of the top, the cake pop can be displayed in a cool area an hour or so before.

Overall, treats do not like direct sunlight but we do have parties outside. If you need to take your treats outside, find a cool shady spot for it and display.

If you are inside and it is air conditioned, display away. The cupcakes are good out of the fridge for at least 30 minutes. I've done more but 30

minutes is a good start according to Google. Pretzels and Krispy Treats can withstand a nuclear war.

Displaying after:

Once the treats are initially served, the cake pops and cupcakes can evidently be left out for 2-3 days. Please don't do this. Feel free to leave the treats out for people to munch on if you like. The treats have been displayed, and if it they fall apart, sags, or whatever, it's all over anyway, so just enjoy the yumminess.

Leftovers (if there is such a thing):

Pretzels: stored in an airtight container - up to one week; frozen up to 6 months

Krispy Treats: stored in an airtight container - 4-6 days; frozen up to 2 months.

Cake Pops: stored in an airtight container - 2-4 days; They don't taste good frozen but you can try it at your own risk.

Cupcakes: stored in an airtight container - 2-4 days; frozen up to 3 months

Common Questions:

- The stick on my cake pop popped through the top:
 - The best way to display cakepops are laying down although we realize that they are not as pretty that way. If the stick pops through the top, the cakepop is cover with a bag so you can try and tighten the bag, put that cakepop in the back of the display, turn that cakepop over, or eat that cakepop before anyone sees
- My pretzels broke on the way home:
 - This is rare but sometimes it happens if we are driving fast or go over a bump, or someone sits on them. If you would like a uniform look, you can break them all and it'll make it look like they were supposed ot be that way. You can hide that pretzel under the other ones. If still in the bag. you can get a ribbon and tie is around the broken part. Eat it.
- The chocolate is starting to melt

- Quick, put it in a cool, flat area and don't touch it until the chocolate stabilizes.
- I didn't count right and there are more people than treats!
 - Decide who is the most understanding and explain to them and get them something else that is just as exciting. Mix up the treats so that everyone gets something. Go to the market and get something to make up for it.
- I was traveling with the treats and slammed on my brakes and now the treats are all in pieces all over the car
 - Find an appropriate spot to stop, get a hold of yourself, take deep breaths, text or call us for sympathy, look but don't touch the treats, and get a hold of yourself.
 - Once you have regained composure, gently resecure the treats and see how it looks. See last question below. Do any of those ideas work? If so, no need to keep reading. If not, keep reading.
 - Secure the pieces of the treats you can save and eat the treats that you can't, you're going to need the energy and brain power to get through this.
 - Ask yourself: Can I get away with this and is this enough treats for my event? If yes, then stop reading, lick your fingers and keep driving.
 - No... get back in the car, go to where you are going to drop off the treats. Drop off what you are going to salvage if any. Get a towel and cover up the mess. If there is going to be a stain, pour some oxi-clean maybe on it and warn your significant other that there is going to be a job later for them (or give yourself permission to do it later). Go to the nearby grocery store or Costco and pick up some other options such as cookies, other Krispy Treats (you could melt chocolate and drizzle your own), other decorative snacks, cupcakes. Get yourself a coffee, smoothie, hard drink (don't drink that and drive) and enjoy. Take the new treats home and laugh about the great adventure you just had and eat some more of the treats that are all over your car.
 - Remember, this is only a moment among so many other moments and do you want people to remember a happy time or you being all scowly and grumpy? Nobody likes a grumpy pants.
- The treats don't fit in my fridge and the party isn't until tonight
 - Try rearranging things in the fridge. There may be items that may not need to be in the fridge or that can stand to be out of the fridge for a long period of time like the ketchup or eggs and seriously, maybe the bottled

- waters can be luke warm. Plus pretzels and Krispy Treats don't need to be refrigerated, just kept in a cool space.
- Did you know that some fridge shelves come out?
 - Try blasting your AC
 - Ask your friend who is always asking you for favors to use their fridge. They owe you.
 - Hold your breath and hope for the best.
- My cat/dog/bird/husband stuck their (add in body part) into the treats and now there is a hole/imperfection or they are squashed. What should I do?
 - Go to the market and try and use their icing to fix the cupcakes or a decoration to cover the spot if need be or ribbon to hide the hole
 - Print something and put it over the spot like a bandaid
 - Yell out "look over there" and turn the cake so that the mishap is not showing
 - Laugh out loud to anyone that passes by and say "look what my crazy husband/cat/dog did!"
 - Pretend there is nothing wrong and when someone says something, act like they are hallucinating

Last Mention:

Let's summarize some IMPORTANT POINTS:

- We take food safety very seriously but accidents happen including **food poisoning**. Please **do not sue us** if you get food poisoning or develop an allergy. We have no money to pay you.
- Once you take hold of the treats, they are your responsibility and you are releasing us from liability of the cake/treats. And if anything that happens to your treats (although nothing usually does - trying not to jinx things here), it is now your responsibility. You can call/text us and we will sympathize with you and advise you, but we will not make you a new treats.

Above All Else, Enjoy The Moment!
We Thank You So Much for
Allowing Us to Be Part of This with You!